

Good to Great Road Map

TOP Performance (Turnaround • Optimise • Protect)

 Culture of continuous improvement

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

 Excellent financial performance

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

 High colleague retention and recommendation

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

 Excellent care quality for residents

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Our Values

-  Caring
-  Inspiring
-  Positive
-  Proud

Our Vision

To be the care home of choice by enriching the lives of residents, empowering our teams and contributing positively to our local communities.

Making a difference *together*